

VX520 Download Guide (IP)

If the file was created more than 24 hours prior to your download you will need to call terminal support to have them unlock it. Terminal Support - 800-228-0210

Full Download (IP)

****Make sure to close any open batches prior to the download****

1. Start on the main screen (Sale/Refund/Void)
2. Hold down F2 & F4 at the same time
3. Enter in the password (1 alpha alpha 66831)
4. Select #2 for Download
5. Group ID is 1, hit enter
6. Re-enter in the password (1 alpha alpha 66831)
7. Select #2 for Multi App
8. Select #1 for Full Download
9. Clear Memory = Continue
10. Select the more button until you see TCP IP
11. Enter on Download
12. Com Tech is Ethernet
13. Enter on Download
14. URL you will select edit - enter on URL string - it should read vc.firstdeploy.com. If you need to edit you will clear out the existing URL and use the alpha key to get the letters. For example you hit 8 and then Alpha three times to get a V.
15. Port = 443
16. SSL = True
17. Block Size = 1000
18. Heap = 4096
19. Enter in their TID
20. Enter until it says please wait. Your download is now processing

EMV Key Update

1. On the Sale/Refund/Void screen press enter
2. F2 for Setup
3. Enter Password (1 Alpha Alpha 66831)
4. Press the backspace button. This should change the down arrow on the far left to an up arrow
5. Press the more button on the far left side
6. Select F3 - EMV Key Update
7. Terminal may prompt "No keys present" Yes or No = Yes
8. Terminal may prompt "Keys Present 1-20-15, replace? Yes or No = Yes
9. You should see EMV Key Update: Processing --> Transmitting --> Analyzing/receiving --> Updating EMV Tables --> Please wait --> Download Success
10. Press the red cancel key three times to get back to the main screen

Partial Download (IP)

****Be Sure to close any open batches****

1. Start on the main screen (Sale/Refund/Void)
 2. Hold down F2 & F4 at the same time
 3. Enter in the password (1 alpha alpha 66831)
 4. Select #2 for Download
 5. Group ID should be 1, hit enter
 6. Re-enter in the password (1 alpha alpha 66831)
 7. Select #1 for Single App
 8. Select Partial Download
 10. Select the more button until you see TCP IP
 11. Enter on Download
 12. Use 2nd purple from left to go to Ethernet and press Enter.
 13. Enter on Download
 14. URL should read vcprod.firstdata.com. If so, select Enter. If you need to edit the URL, you will clear out the existing URL using the yellow key and use the alpha key to get the letters. For example you hit alpha 3 times then #8 to get the V
 15. Port = 443 (purple key to right to edit). Press Enter if correct.
 16. SSL = True. Press Enter.
 17. Block Size = 1000. Press Enter.
 18. Heap = 4096. Press Enter.
 19. Use the yellow key to clear out the TID. Enter in your TID (last 3 of mid), and the application name is 25
 20. Press Enter until it says please wait. Your download is now processing.
- If successful, you are finished and you can get back to the main screen by pressing red X 3 times.
- If that doesn't work, unplug the power cord and plug it back in to get back to the main screen.
- If you run into any issues during the download, please reach out to us. 804-977-1797 ext.1